



Passenger and Commercial Vessel Association

SECOND ANNUAL MEETING AND GET TOGETHER

Hilton Lac-Leamy, Gatineau, Quebec

November 26 – 28, 2019

AGENDA

Tuesday, November 26, 2019

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| 7:00 – 8:00 pm | REGISTRATION, SALON EXECUTIF |
| 7:00 – 9:00 pm | MEMBER'S RECEPTION, SALON EXECUTIF |

Wednesday, November 27, 2019

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| 8:00 – 9:00 am | REGISTRATION, SALON ROYALE |
| 8:00 – 9:00 am | BREAKFAST, SALON ROYALE – SPONSORED BY STARBOARD SUITE |
| 9:00 – 9:15 am | CONFERENCE OPENING, SALON ROYALE, JILL HICKS, CHAIR |
| 9:15 – 10:15 am | TRAINING AND ADVOCACY COMMITTEE UPDATES
Kurt Huck and Jeremy White
Over the course of the year, members of the Board have been connecting with various agencies, Transport Canada in particular. Kurt and Jeremy will review upcoming changes to regulations and training and reflect on information presented at this year's CMAC. |
| 10:15 – 10:30 am | COFFEE – SPONSORED BY NEW WAY DIESEL, DIESEL-BEC, JSL ENGINE CENTRE, AND JSL ENERGIE |
| 10:30 – 12:00 pm | TRANSPORT CANADA: DISCUSSION ON CURRENT DIRECTION AND FUTURE WITH Q&A
Elisabeth Bertrand, Assistant ED, Marine Personnel Standards & Certification
Scott Weatherdon, Manager, Certification Standards |
| 12:00 – 1:00 pm | LUNCH, SALON ROYALE: New PCVA Training Videos
Toronto Safety Day features six modules required for PCVA crew training programme. This year, we had a crew out to produce our own, current, copyrighted videos – exclusively for the use of PCVA members. |
| 1:00 – 2:00 pm | SERGE BUY, CHIEF EXECUTIVE OFFICER, CANADIAN FERRY ASSOCIATION
While there are differences between the Canadian Ferry Association and the PCVA in terms of business lines and clients, there are commonalities with regulation and advocacy. We welcome Serge to tell us more about the Canadian Ferry Association. |

Wednesday, November 27, 2019, continued

- 2:00 – 2:30 pm TSB 101 – WORKING WITH THE TRANSPORTATION SAFETY BOARD
Clifford Harvey, Director of Investigations, Marine Branch
This presentation will offer an overview of the Transportation Safety Board: who they are, what they do, and how they promote safety in the Marine industry and beyond. The speaker will offer examples of recent investigations, along with details of what operators can expect should they ever be involved in an occurrence where the TSB investigates.
- 2:30 – 2:45 pm COFFEE – SPONSORED BY INLAND LIFERAFTS AND MARINE
- 2:45 – 3:30 pm REFLECTIONS ON THE TRANSPORTATION SAFETY BOARD INVESTIGATION PROCESS
Hugh Mackenzie and Captain Stephen Steels - Following a grounding incident in 2017, KTIC participated in the Transportation Safety Board's investigation process. Hugh and Stephen will be sharing some of their perspectives on the process.
- 3:30 – 4:00 pm PANEL DISCUSSION – PERSPECTIVES ON DUTY TO REPORT
Rui Fernandes of Fernandes Hearn, Michael Delaney of RIO Insurance and Danielle Jackson of Intact Insurance
Minor incidents often lead to large lawsuits. Industry experts join in an interactive discussion on involving your insurer, your duty to disclose and why it makes a difference to claims handling.
- 6:00 – 10:00 pm NIGHT IN OTTAWA – TOUR AND DINNER AT THE MUSEUM OF HISTORY
Please meet in the lobby at 6:00 to board our transportation.

Thursday, November 28, 2019

- 8:00 – 9:00 am BREAKFAST, SALON ROYALE - SPONSORED BY INTACT INSURANCE
VIEWING OF NEW PCVA TRAINING VIDEOS Missed the videos yesterday? We have lots to show you!
- 9:00 – 9:15 am DAY TWO OPENING, SALON ROYALE, JILL HICKS, CHAIR
- 9:15 – 10:00 am XTREME HOSPITALITY – BUYING GROUP
Tal Adler, Director
Xtreme Hospitality specializes in securing small to medium sized independent hospitality businesses the cheapest rates, largest rebates, and customized marketing solutions to help business. Tal is here to help our Members sign up to save!
- 10:00 – 10:30 am LEGAL ISSUES IN OUR INDUSTRY
Rui Fernandes
A staple at our industry events, Rui joins us to review the important legal issues we, as operators, need to know about.
- 10:30 – 10:45 am COFFEE – SPONSORED BY NEW WAY DIESEL, DIESEL-BEC, JSL ENGINE CENTRE, AND JSL ENERGIE
- 10:45 – 12:00 pm OUR INDUSTRY WORKING TOGETHER, MEMBER BREAK-OUT SESSIONS
Last year, members appreciated this opportunity to talk to one another and work towards accomplishing what we want as an industry. Break-out groups will discuss ideas such as Regional Connections, changes in regulations, how we grow the PCVA and other issues.
- 12:00-1:00 pm LUNCH, SALON ROYALE AND VIEWING OF NEW PCVA TRAINING VIDEOS
One more time! And we'll make sure you know how to access copies for your training next season.

Thursday, November 28, 2019 continued

- 1:00 – 1:45 pm HUMAN RESOURCES IN OUR INDUSTRY
Kelly Dilapo, Manager of Training, ISO & Programs, Hornblower
Every operator, regardless of size or location, has challenges recruiting and retaining crew.
Kelly will share some of the things done at Hornblower in Niagara.
- 1:45 – 2:45 pm ANNUAL GENERAL MEETING, JILL HICKS, CHAIR
- 2:45 – 3:00 pm COFFEE - SPONSORED BY INLAND LIFERAFTS AND MARINE
- 3:00 – 4:00 pm PCVA COMMUNICATIONS 362 – CONNECTING OUTSIDE OF A CONFERENCE SETTING
A key reason we all attend the conference is to network and learn from one another. But what about the other 362 days of the year? We now have some digital tools unique to the PCVA in place to make that function better.
- 6:30 – 10:00 pm GALA DINNER, SALON ROYALE